

**Everyone has the right to feel safe,
respected and valued.**

Inclusion

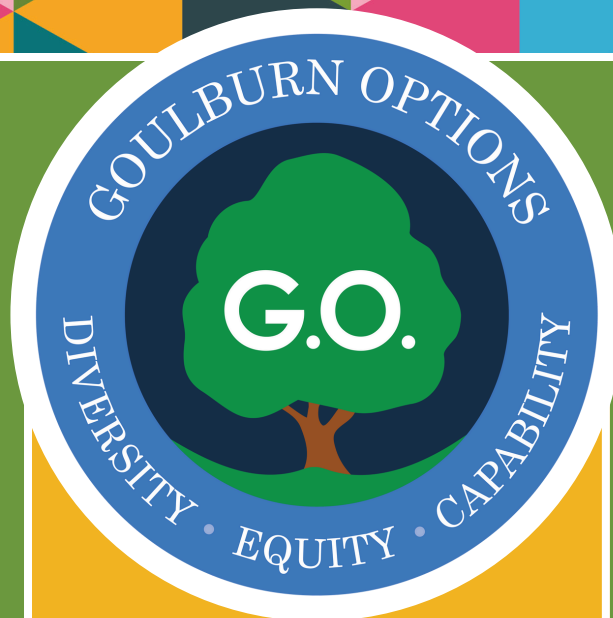
At GO:

- You will be respected as a whole person, including your culture, identity, beliefs, language and lived experience
- Your voice matters, and your choices are listened to and supported
- You feel safe to be yourself without fear of judgement, discrimination or exclusion
- Differences are strengths, not barriers!

Cultural Safety

At GO:

- We respect and value people of all cultures, backgrounds, identities, languages, beliefs and traditions
- We recognise that everyone's experiences are different and we avoid making assumptions
- We reflect on our own attitudes, assumptions and power in relationships
- We listen to what safety means to you, rather than deciding it for you



CONTACT US

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Goulburn Options is a Registered
Provider under the NDIS.

We recognise the traditional owners of the
land upon which we work. We pay our
respects to the Taungurung people, and to
their elders past and present.



GOULBURN OPTIONS

Disability Support Services

INCLUSION AT GO





Aboriginal and Torres Strait Islander Peoples

GO recognises Aboriginal and Torres Strait Islander peoples as the First Nations peoples of Australia and the Traditional Owners and Custodians of the lands on which we live and work. Our commitment includes:

- Respecting cultural knowledge, connection to Country, family and community
- Supporting culturally appropriate, person-centered support
- Listening to Aboriginal and Torres Strait Islander participants about what cultural safety means for you



"Floods" by GO Participant Briony Myerscough, proud Wiradjuri and Wonnarua Plains woman

GO Supports



We actively support you to embrace and celebrate your identities by:

- Encouraging you to share what is important to you (only if, and when you choose)
- Respecting your name, pronouns, communication style and preferences
- Supporting cultural, religious and community connections
- Making reasonable adjustments to support access, comfort and participation
- Challenging discrimination, racism and exclusion if we see or hear it



LGBTQIA+ Inclusion

GO is committed to being an inclusive and affirming service for people of all sexual orientations and gender identities. This means:

- We will respect your name and pronouns
- We will provide non-judgmental, affirming support
- We will create safe spaces free from discrimination or assumptions
- We will support your access to inclusive services and communities

Choice, Control, Consent

You are always in control of what personal or cultural information you share, who you share it with and how your supports are delivered.

If something doesn't feel right, or you ever feel unsafe, disrespected or excluded:

- You can speak with your support worker or Team Leader
- You can contact GO directly and request to speak with someone you trust
- You can make a complaint at any time